

COPYTHORNE PARISH COUNCIL MEETING – TUESDAY SEPTEMBER 8th 2026

Item 9 - Update Report on Community/Public Transport to/from Copythorne Parish

Background

In March 2026, the Parish Council undertook a survey to assess resident's needs for a health bus from Copythorne to Southampton General Hospital and Lymington Hospital. The results showed 80 % of respondents would use the bus for appointments only. Eleven bus stop locations were mentioned which were narrowed down to three key ones at the Parish Hall, Cadnam Roundabout and the Haywain.

In June 2026 Cllr Graham Chillcott undertook an updated survey of Community/Public Transport options already operating to/from Copythorne and this will be available on the Parish Council website.

Service	Destination	Days of Week	Timings	Who can use
Blue Star T3, T4 Totton				
	Bartley, Cadnam, Copythorne, Winsor	Wednesday & Thursday	T3 Cadnam 0917, 1057, 1337	Anyone
			T4 Cadnam 1007, 1247, 1427	
Connect Transport				
	Minibus to Morrisons and Asda.	Tuesday & Friday 8am-4pm	0915 to 1425	Need to register
Communicare Totton				
	Communicare Totton Ring 02380 663381	Monday to Friday	Daytime	Anyone with Hospital appointment
Neighbourcare Lyndhurst				
	Neighbourcare Lyndhurst Ring 0845 094 5818	Monday to Friday	Daytime	Must be registered at Lyndhurst Surgery
Commercial Taxis				
				Anyone

The Communicare Totton service is volunteer led and is under pressure to recruit more drivers. The services from all providers are very time constrained which is a barrier to providing convenient and relevant transport services. This results in low passenger numbers.

A survey of transport options at Totton shows that there are bus and train links to get to anywhere.

It is noted that the current transport options from Copythorne do not appear to be suitable for young people to travel for work, work placements or training. The roads to Totton, Romsey and Lyndhurst are currently not suitable for active transport.

Possible Ideas to Consider taking Forward

Could Connect expand to give a service to anyone in the Parish a transport link with expanded hours to Totton if grant funding was available?

Could Bluestar with extra funding provide an expanded Totton link service?

Could we in Copythorne Parish help with Volunteer driver recruitment for Communicare Totton?

Next Steps

To contact each of the Transport providers to

1. understand their current positions on passenger eligibility, cost of delivery, price of service, operating hours, flexibility, volunteer driver requirements, employed staff requirements.
2. explore how services could be expanded for Copythorne. Is the Totton link the best option?

Current Update

Cllr Chillcott has been in contact with Communicare in Totton. We have agreed to put an article in the October Parish Newsletter calling for volunteer drivers and advertising the service.

Cllr Chillcott has been in contact with the Connect Transport and we are in the process of arranging a meeting with them.

We are still trying to contact BlueStar.

Cllr. Sherri Johnstone
Chair, Copythorne Parish Council
August 27th 2026